

Booking Terms & Conditions

Minimum stay of three nights during public holidays, all other times require a minimum of two nights.

Check-in/Check-out: Please inform us of your arrival time; check in is from 1pm onwards and check out is 10am. If you wish for earlier check-in or later check-out times please notify us in advance. We are flexible, so please let us know your requirements.

Smoking: Smoking only permitted outdoors, on the condition that all butts are entirely extinguished in ashtrays provided, thus protecting the surrounding bush from fire hazard.

Your Responsibilities and your Liability: Please note that as the person making the booking you are held responsible for any and all people staying with you. You will be held legally responsible for any losses, breakages and any damage to the property, its facilities, or amenities that occur during your occupation. Should any damage be caused, we will debit your credit card immediately for the estimated cost of repair or replacement, and make any necessary adjustments later when the actual costs are known and the work completed. Please report any damage or breakage immediately.

The onsite activity brochures are for you to take but the books and magazines that we supply, for your enjoyment, are to be cared for and may not be taken with you on departure. Your honesty and thoughtfulness is appreciated.

Use at Your Own Risk

All the facilities, whether inside the house or outside, including the garden, barbeque, kitchen appliances, kayak, children's toys etc are all made available to you for use at your own risk. Please exercise care and especially supervise children at all times. We will not accept liability for any injury, damage or loss of personal possessions, whether through negligence or otherwise to the maximum permissible by law.

Telephone cancellations or amendments will not be accepted. International customers' refund will be calculated on the exchange rate at the time the refund is made. Any cancellations or amendments to your bookings must be made by email to enquiries@aratika.net.nz

All cancelled bookings will incur a 20% cancellation fee. If your booking is cancelled within 2 weeks of your arrival date, a 50% fee will be taken. If your booking is cancelled with less than 48 hours notice, a 100% fee will be taken. We will of course be understanding of circumstances beyond your control, but would ask that you give us the courtesy of notice of cancellation as soon as you can.